

Dear New OnePass Member:

Welcome to OnePass -- the fastest way to earn free travel. Your enclosed membership packet contains everything you need to enter the world of reward travel. Please read this information carefully so you can take full advantage of all the available benefits.

Your pass to free travel. Enclosed is your OnePass membership card. Carry it with you whenever you travel. To receive mileage credit, be sure to provide your account number when you make reservations and check in for flights, or when you use the services of one of our OnePass travel partners. Please note the Personal Identification Number (PIN Code) on the enclosed credentials. In order to prevent unauthorized access to your account, you will be asked to provide this confidential number when making certain transactions by telephone.

A 2,500-mile welcome bonus. To get you off to a flying start, we'll credit your OnePass account with a generous 2,500-mile new member bonus after your first flight as a OnePass member.

Receive 500 miles on Continental or 1,000 miles on Eastern. When you travel on Continental or Eastern, you always earn minimum mileage or actual flight mileage -- whichever is greater. With over 1,500 flights a day to more than 150 destinations worldwide, plus the OnePass network of airline, hotel and car rental partners around the world, you'll be redeeming OnePass dream vacations in no time at all.

The fastest way to free travel. Thanks to our exclusive OnePass MileageSaver<sup>SM</sup> rewards, with some restrictions, you can redeem free travel in the Mainland U.S. or Canada, with as few as 15,000 miles. No other program offers the option of redeeming trips at incredibly discounted mileage levels like OnePass.

Enjoy the many benefits of your OnePass membership. We look forward to providing you with excellent service and free travel rewards very soon.

Sincerely,



Earl Quenzel  
Staff Vice President  
OnePass Marketing

P.S. You can still enjoy great values with The Dividend Pack and The Executive Pack, including One-Class Upgrades, free passes to the President Club and Ionosphere Club, Inc., bonus miles, and more! See the enclosed order form for details.



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Your OnePass Membership Card

OnePass

MS096487  
MRS. MINH-THO KHUC  
7813 MARTHAS LA  
FALLS CHURCH, VA 22043

MS096487  
MRS. MINH-THO KHUC

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MEMBER SINCE

OnePass

CONTINENTAL

EASTERN

The Fastest Way To Earn Free  
Travel... At Your Fingertips.

For your convenience, we've listed OnePass, Continental and Eastern telephone numbers, the OnePass Service Center address, plus your account number and Personal Identification Number (PIN) on a file card. (See the reverse of the card for an explanation of your PIN.)

OnePass CONTINENTAL EASTERN

Account Number:

MS096487

Personal Identification Number (PIN):

6850

(See reverse)

OnePass Service Center:  
Hours: 7 a.m.-7 p.m. Mon.-Fri.

**(713) 952-1630**

Continental Reservations:

**1-800-525-0280**

Eastern Reservations:

**1-800-EASTERN**

For information about your OnePass account, please write to:  
OnePass, P.O. Box 4365, Houston, Texas 77210-4365