

SUBJECT: Comments on "Comments on the Strategic Hamlet Program."

2. Procedure established for encouraging all residents of the province to write directly to the province chief, bringing up any complaints against government officials, recommendations for improvements to be undertaken by the provincial administration, etc. (Special envelopes were printed and distributed throughout the province, provisions made for the delivery to the province chief, establishment of a bureau to review all such letters and prepare recommendations for action by the province chief, establishment of a group of agents throughout the province who could investigate

all complaints and assist with ~~implementation~~ implementation of
~~xxx~~ corrective actions ordered by the province chief.)

3. After investigation, immediate corrective action taken —
reprimand ~~xxxxxx~~, reassignment or relief of ~~xxx~~ officials ~~fx~~ determined
to be dishonest, overbearing or grossly inefficient; development of action
programs in line with suggestions received, etc.