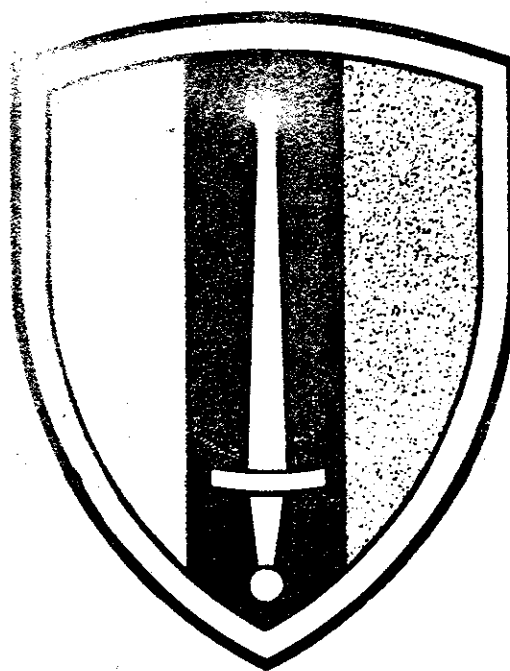


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19-*mm* DATE: 17 June 1987

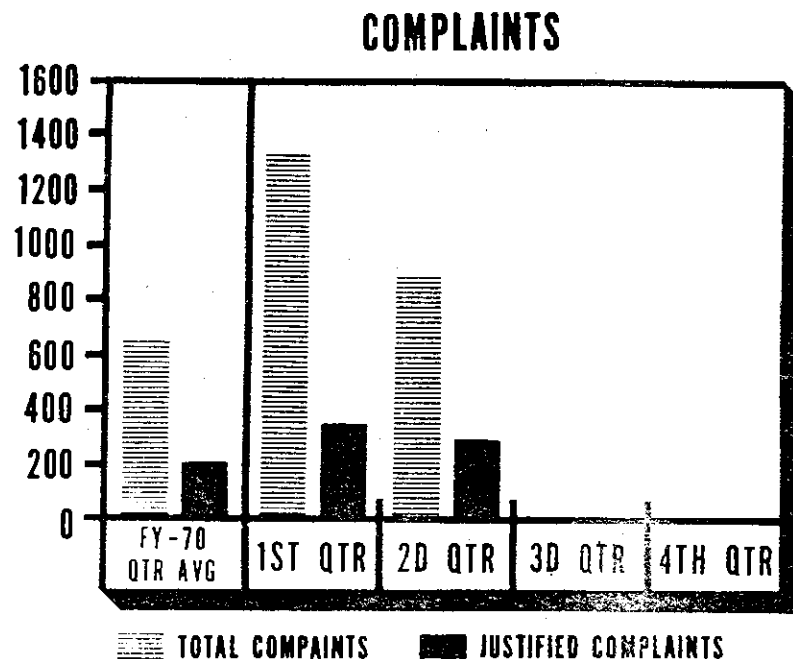
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# THE COMMAND PROGRESS REPORT



# INSPECTOR GENERAL

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COMPLAINTS, JUSTIFIED AND UNJUSTIFIED, FY- 71

**OBJECTIVE:** To correct injustices affecting individuals and to eliminate conditions determined to be detrimental to the efficiency or reputation of the Army.

## COMPLAINT RATES PER 1,000 MEN, 2D QTR, FY 71

Unit	Justified	Unjustified
USARV (Command Wide)	1.28	2.47
I FFV	1.27	3.79
II FFV	0.00	0.00
HQ XXIV	0.62	3.75
1st Cavalry Division	0.71	0.95
4th Infantry Division	1.48	3.78
23d Infantry Division	1.19	2.47
US Army Support Command-CRB	0.89	1.28
US Army Support Command-DNG	0.79	1.47
US Army Support Command-QNH	0.12	0.00
US Army Support Command-SGN	1.78	4.71
25th Infantry Division	0.33	0.59
101st Airborne Division	1.29	1.85
USAHAC	5.71	10.00
11th Armored Cavalry Regiment	1.06	2.55
1st Brigade, 5th Infantry Division	0.46	1.69
173d Airborne Brigade	0.66	8.66
5th Special Forces Group	0.00	2.94
HQ USARV (Special Troops)	0.00	1.05
USAECV	3.03	3.52
1st Aviation Brigade	2.18	2.57
USAMC (P)	0.66	1.60
18th MP Brigade	2.95	6.36
34th General Support Group	0.21	2.60
507th TC Group	0.00	0.00
525th MI Group	2.35	1.76
4th Psyops Group	4.28	4.28
1st MI Battalion	0.00	7.14
USAICCV	9.09	9.09

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INSPECTIONS

ANALYSIS: Comparison of numbers of complaints for each of the last four quarter years is as follows:

Quarter	Total Complaints	Justified Complaints	Rate per 1,000 Personnel Justified Complaints
3d Qtr, FY70	844	305	1.07
4th Qtr, FY70	1,118	370	1.40
1st Qtr, FY71	1,335	356	1.37
2d Qtr, FY71	891	304	1.28

The number of complaints decreased from the previous quarter and this trend is expected to continue as the in-country personnel strength decreases. There continues to be reluctance on the part of enlisted men to use the normal chain of command in an attempt to solve their problems prior to seeking assistance from higher headquarters inspectors general. The largest group of complaints concern unit administration to include disciplinary matters, administration of leaves and passes, conduct and harassment of individuals and excessive details, followed by assignments, reassignments and transfers. There were 81 complaints of racial discrimination during the quarter of which 15 were considered justified.

CONCLUSION/FUTURE OUTLOOK: Commanders should improve communication and take aggressive action to resolve complaints within command channels in a timely fashion. Most complaints can be solved at unit level with a receptive ear and professional advice from the commander and/or first sergeant.

OBJECTIVE: To provide an evaluation of the status of discipline, efficiency, and economy of the command through Annual General Inspections (AGI).

Units Inspected 2d Qtr, FY71: 31\*

Units To Be Inspected 3d Qtr, FY71: 28

ANALYSIS: Inspections of USARV subordinate commands were accomplished according to the projected schedule (USARV Circular 20-1) except for three cancellations; one cancellation was due to the inactivation of a unit and two were due to inspections being cancelled to permit special inspections of two open mess systems as directed by the Chief of Staff, USARV. The only major organization (4th Infantry Division) scheduled for inspection during the 2d Qtr, FY71, was inactivated prior to the scheduled inspection date.

CONCLUSION/FUTURE OUTLOOK: AGI responsibilities of this headquarters continue to be accomplished without encountering significant problems. Unit inspections conducted during this period resulted in one unit receiving a letter of commendation (720th MP Bn) and all others without exception received satisfactory ratings. The 3d Squadron, 17th Air Cavalry was rated satisfactory during the initial inspection, however, there were a significant number of unsatisfactory areas and the unit was scheduled for a reinspection during the 2d Qtr, FY71.

\*Includes: (1) Two special inspections of open mess systems, and (2) One unit reinspection.

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DATE: 19 June 1987